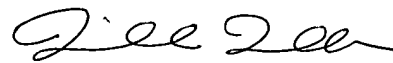


**REMARKS**

The specification has been amended to delete reference to Fig. 1B, which was not submitted when the present invention was filed. The claims have been amended to make it clear that what is being claimed is a customer web portal capable of receiving user inquiries about service information for a plurality of building sites and transmitting said service related information using said customer web portal so that the data it is capable of being displayed on a client. The claims are not intended to include as limitations one or more clients, but merely that the customer web portal is capable of interacting with clients.

Respectfully submitted,



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